

About SecureTech

SecureTech is the technology division of Secure Parking, created especially to supply, manage and support car parking equipment and technology to car park owners and operators.

Our ongoing commitment to innovation drives us to make the best use of new and emerging technologies for the benefit of our clients in Australia and around the world.



No Parking Worries



Head Office

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State Offices

New South Wales	(61) 2 8912 4900
ACT	(61) 2 8912 4900
Victoria	(61) 3 9613 0000
Tasmania	(61) 3 9613 0000
Queensland	(61) 7 3232 2800
South Australia	(61) 8 8223 2255
Western Australia	(61) 8 9202 1498

Customer Service/Sales

1300 727 483

International Offices

Indonesia	(6221) 626 5868
Malaysia	(603) 7885 0680
Lebanon	(961) 1 999 941
United Arab Emirates	(971) 4363 7464
China	(86 21) 6412 6571
India	(91) 2242 153 400
The Philippines	(632) 846 0713
Singapore	(65) 6592 2700
New Zealand	(09) 379 9481
United Kingdom	(44) 0203 178 5062

www.secureparking.com.au

technology equipment and services tailor made for your car park



bringing you the best parking technology solutions from around the world

Today's car parks are being revolutionised by innovations in technology and equipment, making them more efficient, user-friendly and profitable than ever before.

That's why Secure Parking, the largest car park operator in Australia, established SecureTech to bring owners and operators a range of equipment, technology, consulting, support and maintenance solutions sourced from around the world ensuring that you benefit directly from the latest technology and services available.

SecureTech provides 24/7 support to over 300 car parks across Australia, New Zealand and the United Kingdom ranging from boomgated operations using tickets or licence plate recognition to pay and display and on-street parking operations.

All of these car parks benefits from SecureTech's key features:

- ▶ **We offer an unmatched level of expertise, skills and knowledge.** SecureTech prides itself on providing a highly experienced and professional team of project managers, logistics personnel and field technicians.

We also utilise the services and expertise of a wide range of external business partners who work alongside our in-house technicians to ensure best practice and the highest levels of service and support available.



- ▶ **We are equipment multi-lingual** and can operate and integrate with all major car park control systems. This means we can customise a solution for your existing car park infrastructure that streamlines your operation.

- ▶ **We are equipment brand independent.** As SecureTech is not dependant on any particular supplier or manufacturer, we can source, supply, install and support cost-effective technology solutions that specifically suit your car park's business needs rather than our bottom line.

We maintain strong partnerships with all major car parking equipment manufacturers and suppliers worldwide, and those partnership agreements include timely service and technical support.

SecureTech combines it's focus on developing innovative car park solutions with a commitment to leveraging the relationship we have with equipment suppliers. This ensures we can deliver solutions that meet your business needs and maximise the return on your parking operations.

Consulting Services

The SecureTech team provides consulting services across a wide range of car park operations including:

- ▶ Design traffic flow and comprehensive safety audit of the car park
- ▶ Equipment recommendations, installation and commissioning
- ▶ Technology and infrastructure requirements
- ▶ Car park operations support
- ▶ Customer Training Programs for all on-site staff



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Equipment and Technology, Sales and Support

SecureTech is committed to harnessing the latest parking equipment and technologies to benefit your business by forming close partnerships with manufacturers and distributors from all around the world. Car park owners can purchase from us equipment and technology – for parking, security, access control and financial management that best meets their needs.

Research and Development

SecureTech has a dedicated team of parking experts who travel the world sourcing new and innovative parking solutions. Our vast understanding of the complexities of a robust parking operation enables us to develop proprietary or bespoke parking solutions that streamline operations and improve the parking experience for customers.



Maintenance Service Agreements

SecureTech provides regular scheduled preventative maintenance operations for your car park. The status of maintenance is tracked via a customised software solution that also provides instant access to the history of all work undertaken. Preventative maintenance agreements can be tailored to suit your precise business needs.

In addition your on-site staff can be supported 24-7 via SecureVision – our National Control Centre. With a fully integrated audio system, video, alerts and data connection to and from your site. SecureVision can provide live and interactive customer service for your car park's visitors.

24/7 Technical Support

SecureTech offers you a high level of technical support on a round the clock basis. We offer parts and labour responses under a range of Service Level Agreements designed to meet your business objectives.

Staff Training

SecureTech believes that efficiently trained and managed technicians can be as valuable to your operation as the parking system itself. That's why we offer a comprehensive range of training programs and techniques including classroom, hands-on and online training programs to ensure your staff are as knowledgeable, up to date and productive as possible.

Financial Management and Reporting

We work closely with the developers of the world's most advanced car park financial management solutions that assist your car park to run smoothly and profitably, capturing every dollar of revenue and providing you with transparent reporting processes. We supply and install financial management software that provides real time processing of electronic credit card transactions minimising the risk of fraud or non-payment.